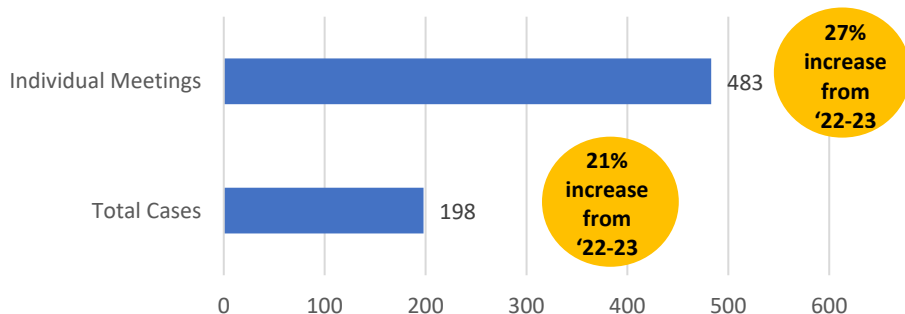


Ombuds Office Annual Report, 2023-24

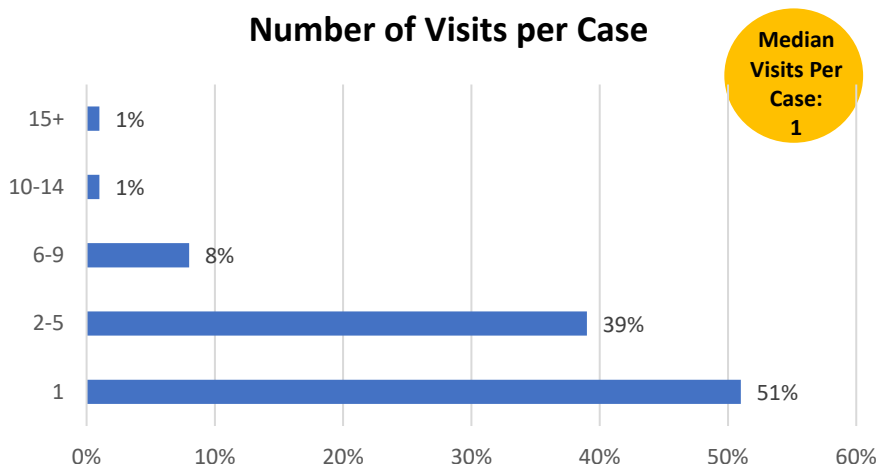
The Johns Hopkins Ombuds Office launched in fall of 2021. During the time period of this report, the office was scoped to receive visitors in connection with JHU doctoral and postdoctoral students, fellows and programs. This annual report covers the 12-month period from October 2023-September 2024, and is intended to serve as a transparent year-in-review of how the Ombuds Office is serving the university community. We practice in accordance to International Ombuds Association Standards of Practice and Code of Ethics. For more information and to view the Johns Hopkins University Ombuds Office Charter agreement, please visit our website at <https://ombuds.jhu.edu/>.



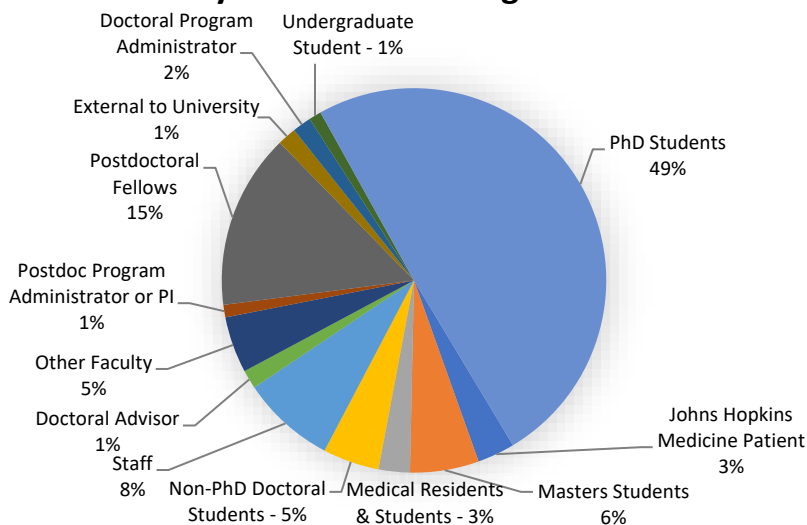
2023-24 Visits and Cases



Number of Visits per Case



Identity of Those Initiating Ombuds Visits



3 Workshops



3 Facilitated Conversations/ Informal Mediations



20 Outreach Meetings/ Presentations

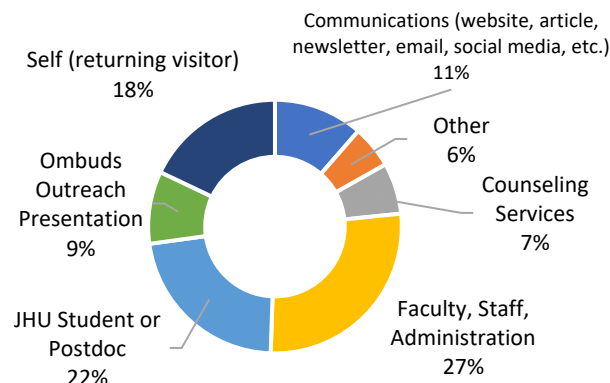


Case Length

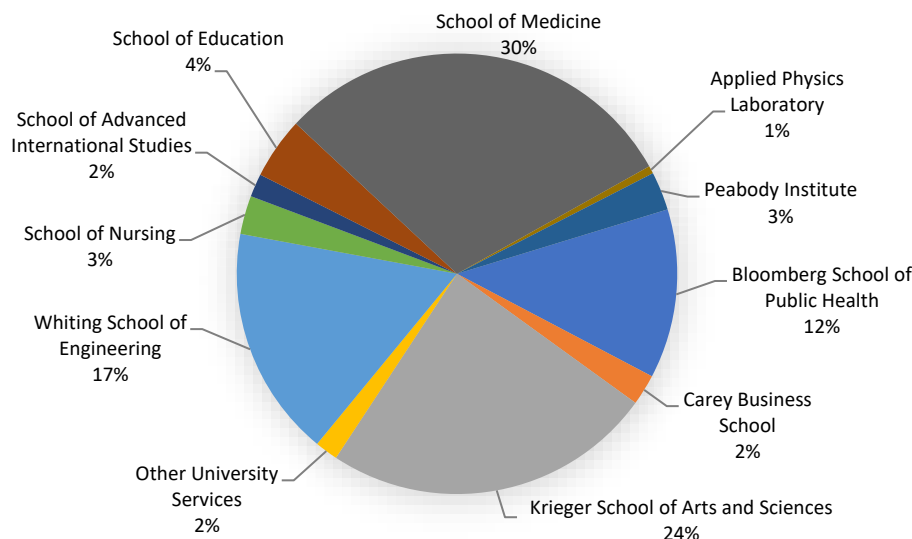
Average days case open: 36

Median days case open: 1

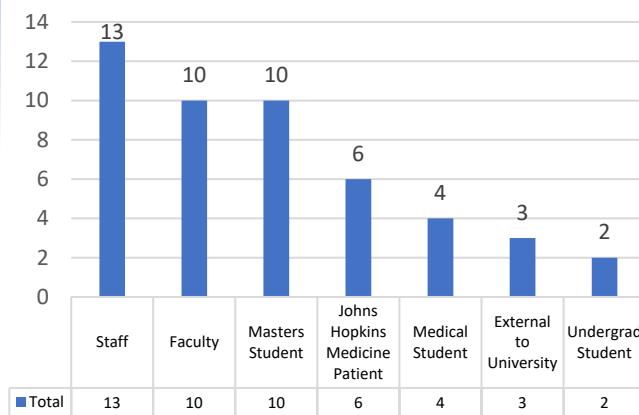
How Visitors Learned of Office



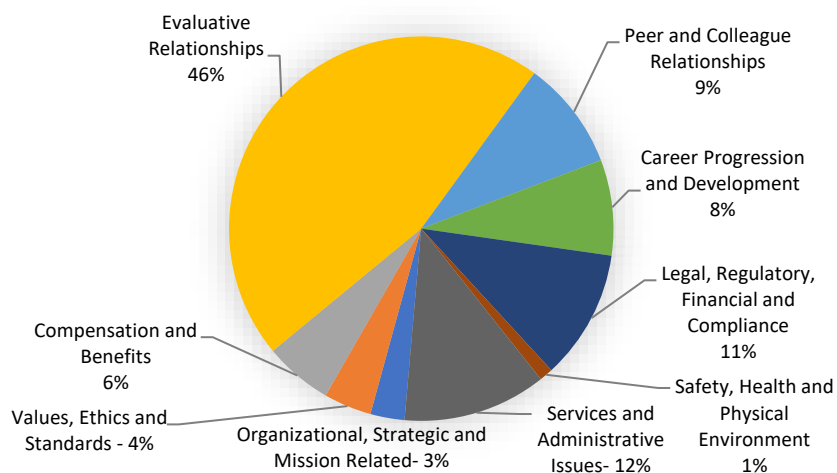
Breakdown of Initiating Visitors by School



Inquiries with No Jurisdiction

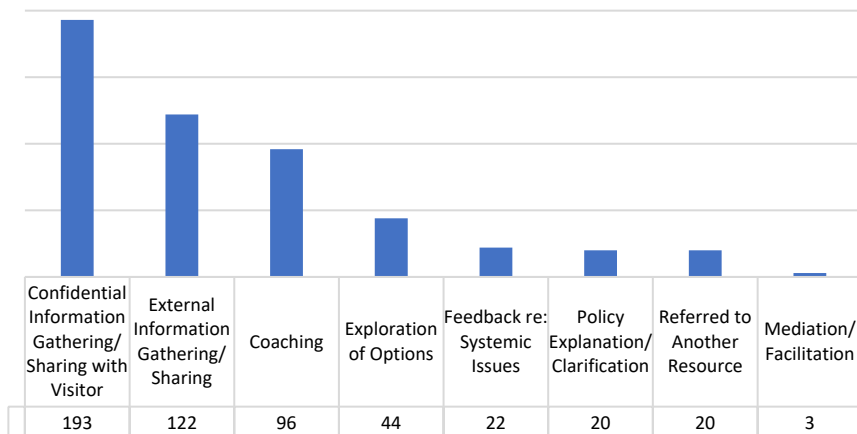


Visitor Concerns



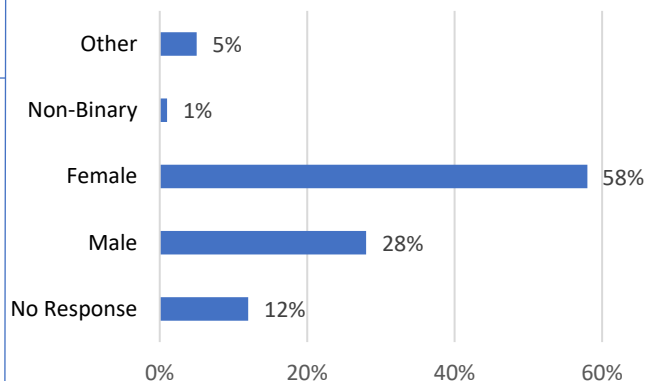
NOTE: Labels drawn from International Ombuds Association Uniform Reporting Categories

Ombuds Services Provided (Across 198 Cases and 483 Visits)

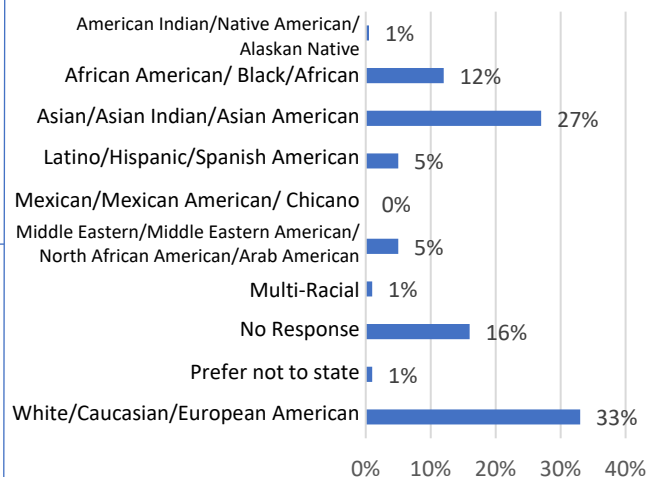


NOTE: Some visits included multiple services; e.g. both confidential information gathering and coaching in one meeting.

Visitor-Reported Gender Identity



Visitor-Reported Racial Identity



Other Visitor-Reported Identities

