

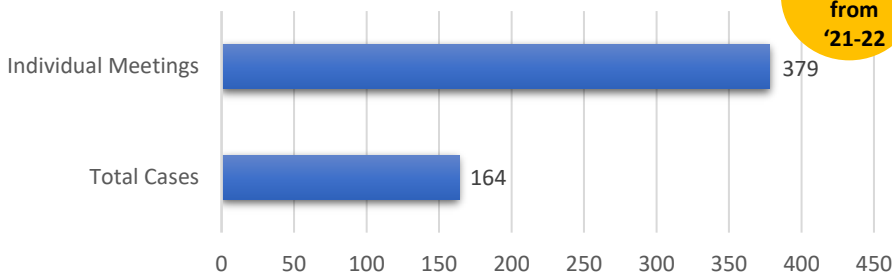
## Ombuds Office Annual Report, 2022-23

The Johns Hopkins Ombuds Office launched in fall of 2021. Currently, the office is scoped to receive visitors in connection with JHU doctoral and postdoctoral students, fellows and programs. This annual report covers the 12-month period from October 2022-September 2023, and is intended to serve as a transparent year-in-review of how the Ombuds Office is serving the university community. We practice in accordance to International Ombuds Association Standards of Practice and Code of Ethics. For more information and to view the Johns Hopkins University Ombuds Office Charter agreement, please visit our website at [jhu.edu/ombuds](http://jhu.edu/ombuds).



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### 2022-23 Visits and Cases



### 2 Workshops



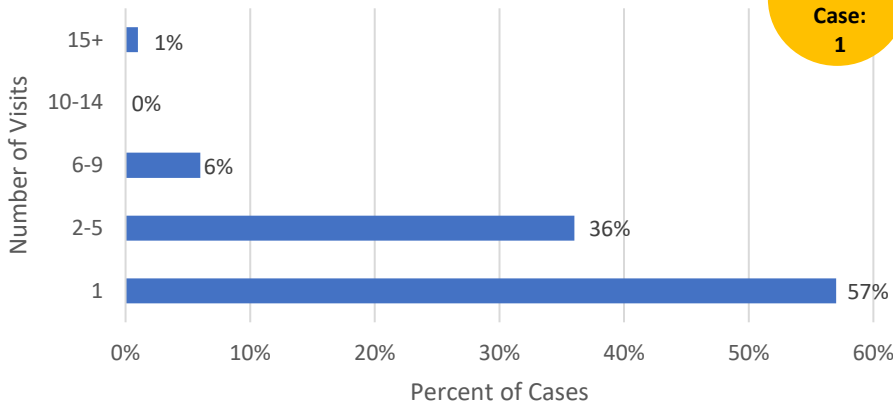
### 3 Facilitated Conversations/ Informal Mediations



### 23 Outreach Meetings/ Presentations



### Number of Visits Per Case

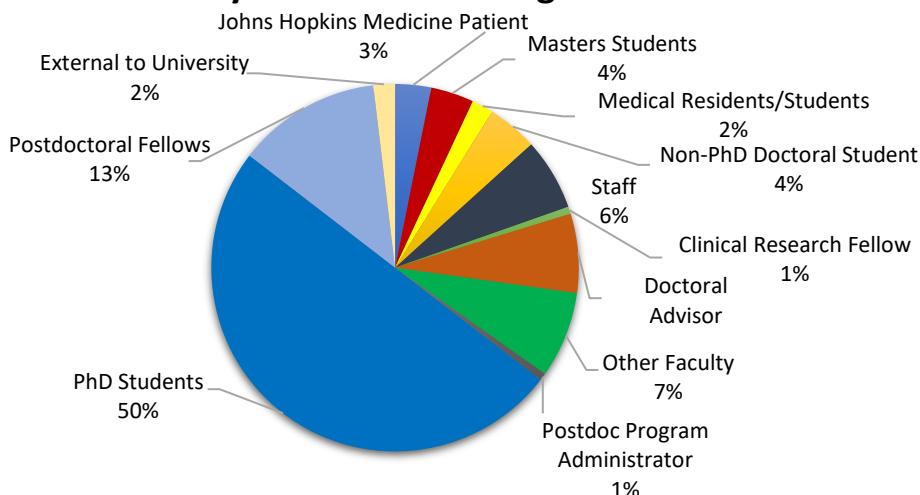


### Case Length

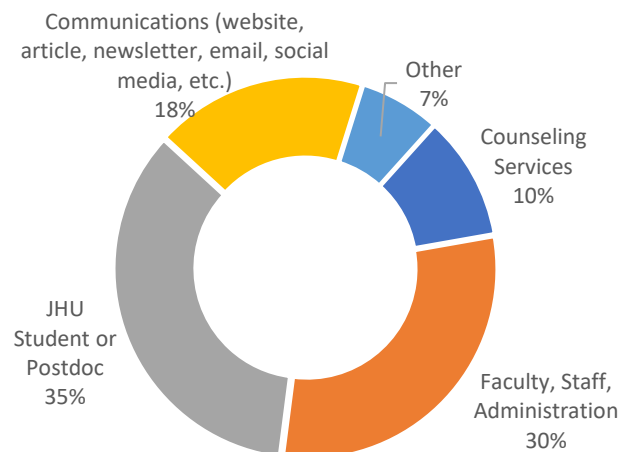
Average days case open: 15

Median days case open: 1

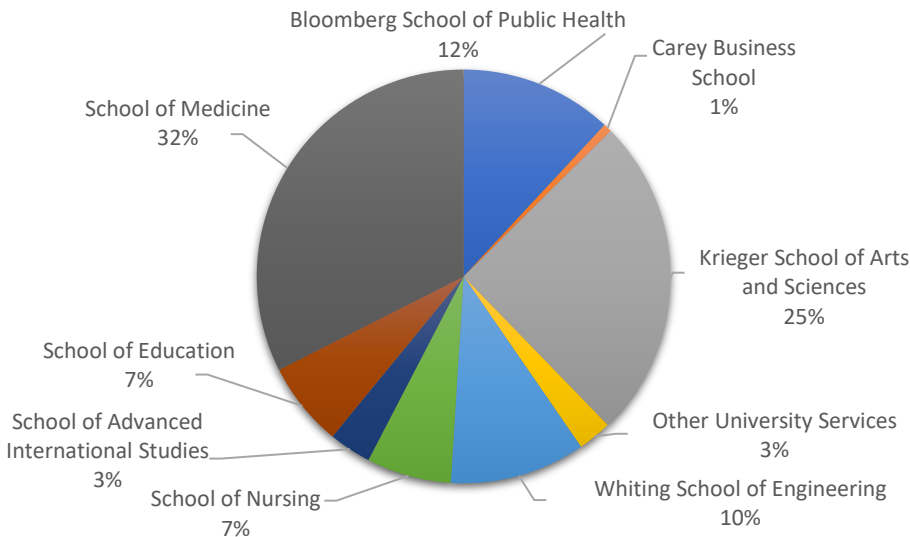
### Identity of Those Initiating Ombuds Visits



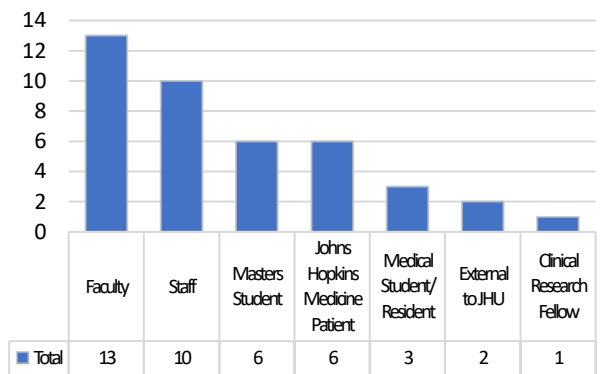
### How Visitors Learned of Office



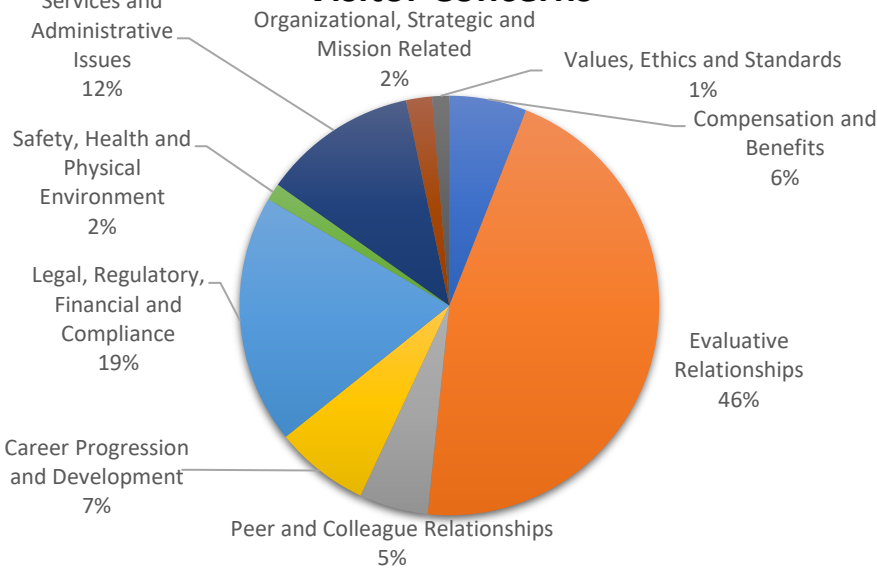
## Breakdown of Initiating Visitors by School



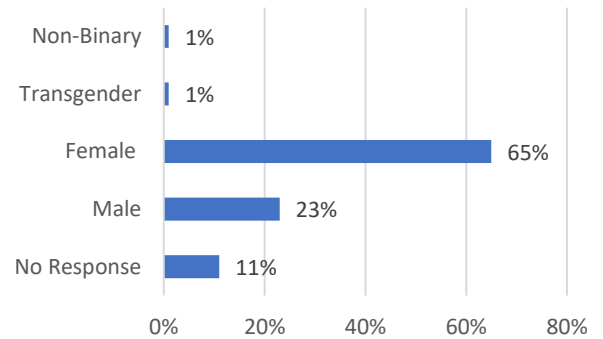
## Inquiries With No Jurisdiction



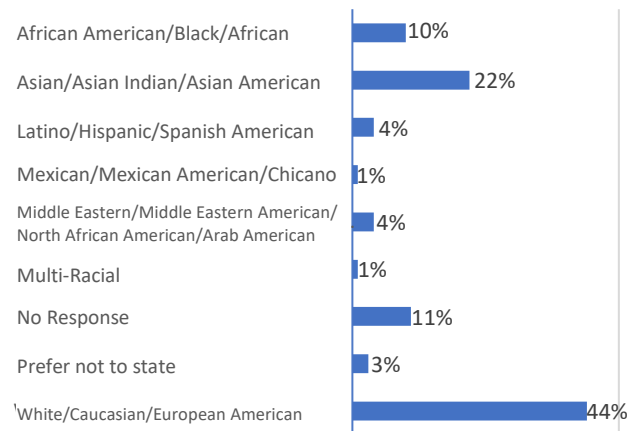
## Visitor Concerns



## Visitor Reported Gender Identity



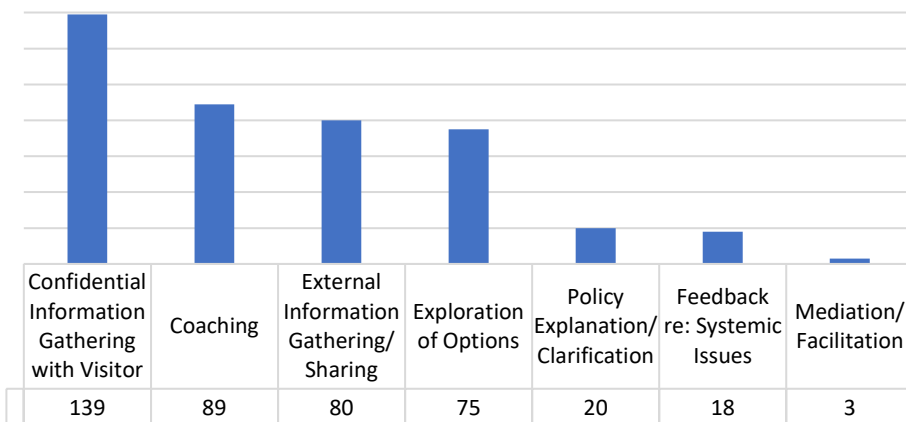
## Visitor-Reported Racial Identity



NOTE: labels drawn from International Ombuds Association Uniform Reporting Categories.

## Ombuds Services Provided

(Across 164 Cases and 379 Visits)



NOTE: Some visits included multiple services; e.g. both confidential information gathering and coaching in one meeting.

## Other Visitor Reported Identities

