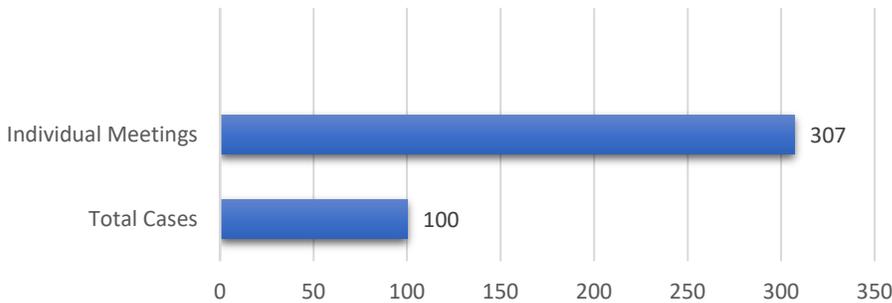


## Ombuds Office Annual Report, 2021-22

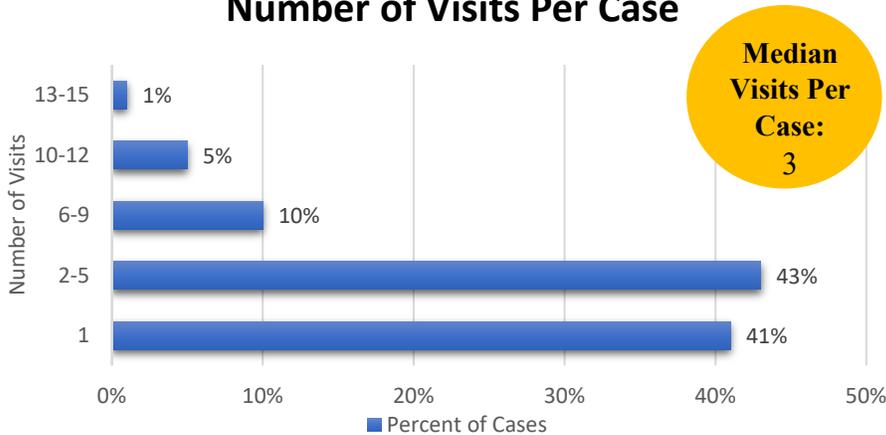
The Johns Hopkins Ombuds Office launched in September 2021, and received its first visitor in October 2021. Currently, the office is scoped to receive visitors in connection with JHU doctoral and postdoctoral students, fellows and programs. This annual report covers the 12-month period from October 2021-September 2022, and is intended to serve as a transparent year-in-review of how the Ombuds Office is serving the university community. We practice in accordance to International Ombuds Association Standards of Practice and Code of Ethics. For more information and to view the Johns Hopkins University Ombuds Office Charter agreement, please visit our website at [jhu.edu/ombuds](http://jhu.edu/ombuds).



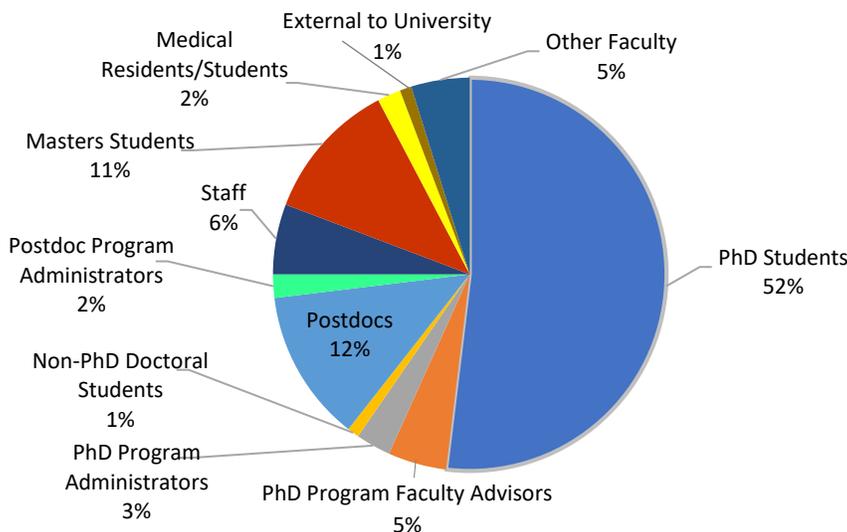
### 2021-22 Visits and Cases



### Number of Visits Per Case



### Identity of Those Initiating Ombuds Visits



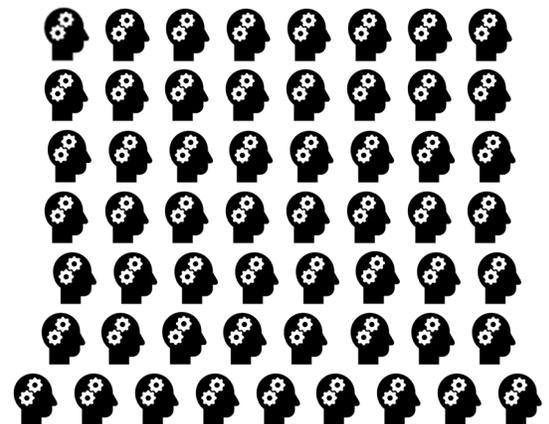
### 4 Workshops



### 7 Facilitated Conversations/ Informal Mediations



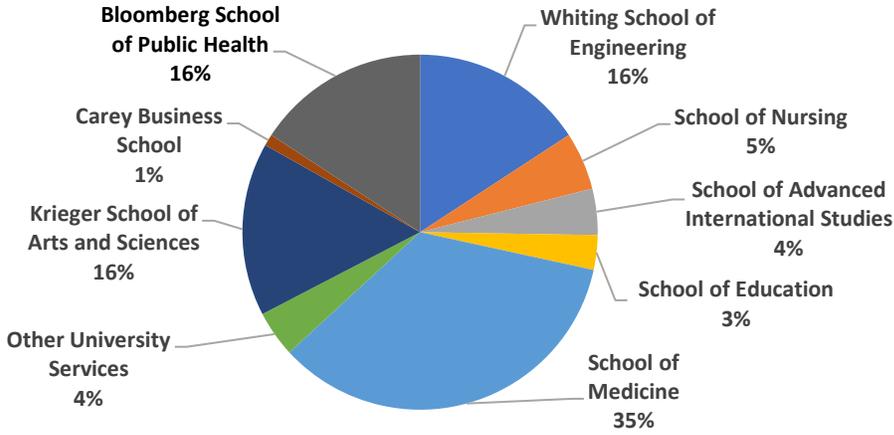
### 57 Outreach Meetings/ Presentations



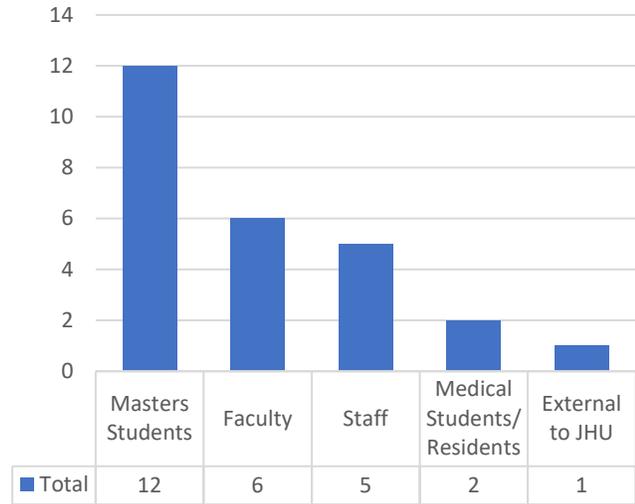
### Case Length

Average days case open: 36  
Median Days Case Open: 9

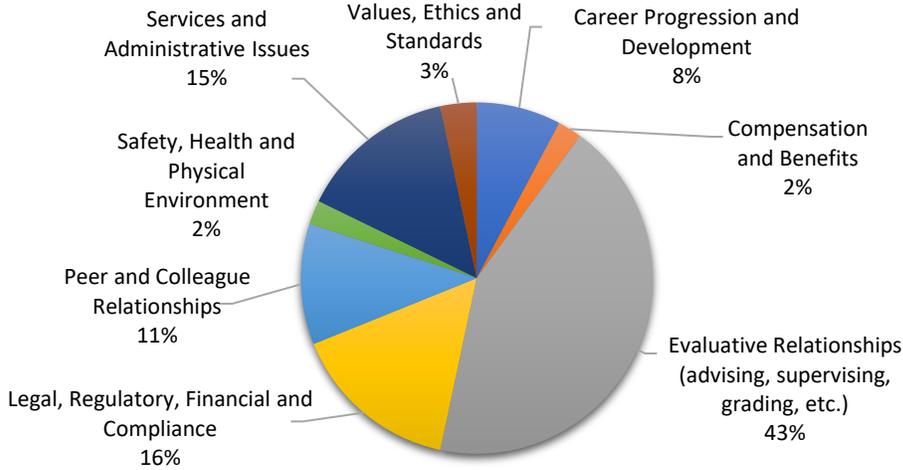
## Breakdown of Initiating Visitors by School



## Inquiries With No Jurisdiction

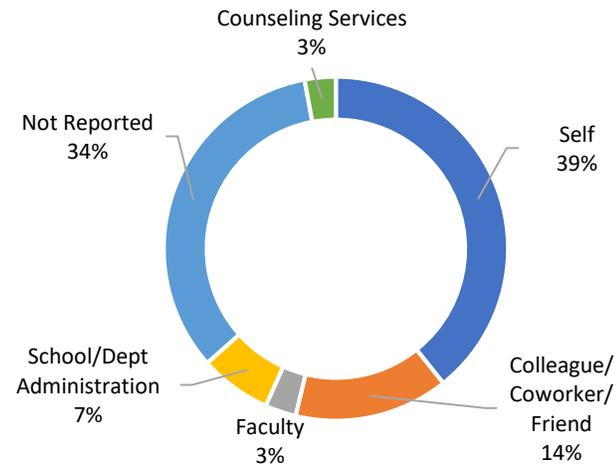


## Visitor Concerns

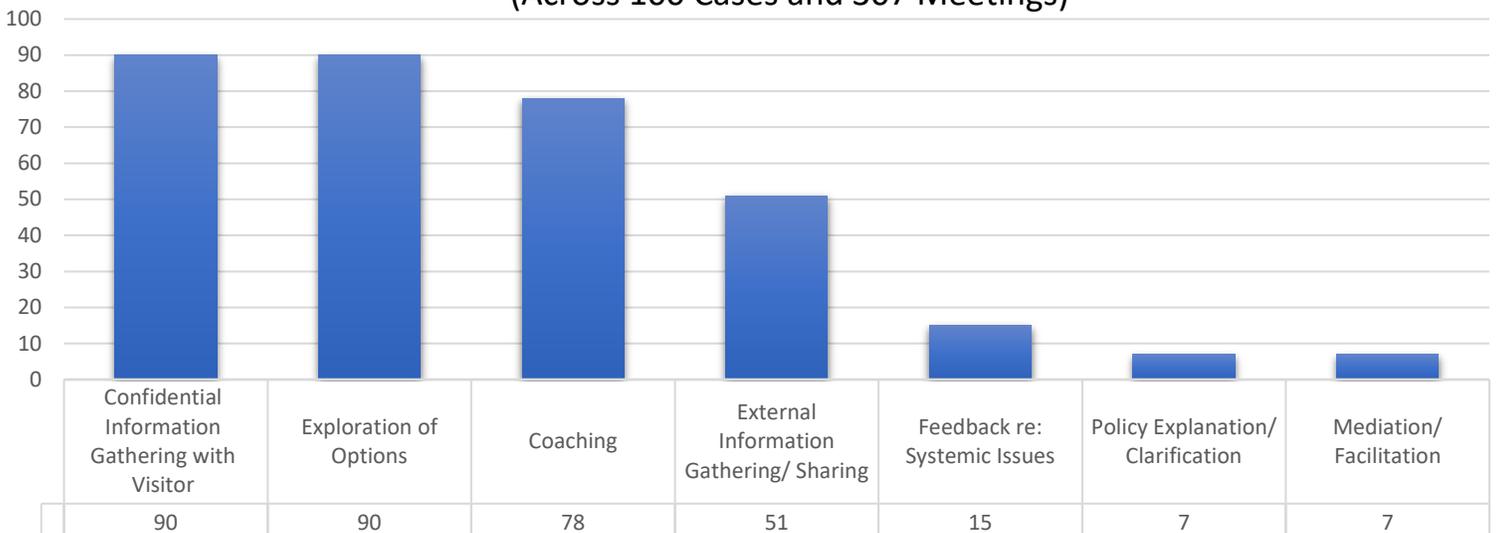


NOTE: labels drawn from International Ombuds Association Uniform Reporting Categories.

## How Visitors Learned of Office



## Ombuds Services Provided (Across 100 Cases and 307 Meetings)



NOTE: Some visits included multiple services; e.g. both confidential information gathering and coaching in one meeting.