General Information

Patient and Visitor Services

- **Information Desks**: Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.

- **Guest Services** is located in The Arcade, Zayed Tower, Level 2, 1343 St., Monday–Friday, 8 a.m. to 5 p.m. 

- **Parking and Transportation Services**: Park anywhere and pay to park at the Orange Garage (1795 Orange Street) across the street from the main Entrance of the hospital, and at the McElderry Garage (Outpatient Garage) located on McElderry Street just off Caroline Street.

- **Interpreters Services**: We provide written translation and interpretation in more than 40 languages.

- **Visiting Hours**: Visit according to the following hospital units. If you visit a patient, or a family member who is a patient at the hospital, do not walk on the floor for visiting hours.

- **Wheelchairs**: Available at the entrance to the Outpatient Center, Weinberg, and 550 buildings.

- **Security**: Johns Hopkins maintains round-the-clock security with Professional Security Officers who continuously patrol all areas of the campus. For security assistance, call 410-595-5555.

- **Community Health Ambassadors**: Service is available between the Outpatient Center, Weinberg, and 550 buildings.

- **Food Services**: Main Hospital – Cobblesstone Café

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