

Johns Hopkins University

Welcome to JHU!

This page contains important information about creating your JHED password and establishing your required JHU email account (JHEM).

First, you must create your JHED password.

1. Go to my.jhu.edu
2. Click First Time JHED User (under New Visitor?)
3. Enter your Login ID (LID) in the First Time Login box. This is the JHED Login ID you just received via email. Do not try to search for yourself – if you have not received the email Johns Hopkins ISIS Login Update, please email webregistration@jhu.edu or call 410-516-7116.
4. Type in the characters of the image. Press Continue.
5. Create your password. Enter your date of birth and the last 5 digits of your Government ID (SSN). International Students – you will receive an ID number to use for your JHU Government ID via your personal email address. If you do not receive the email, please email webregistration@jhu.edu or call 410-516-7116.
6. Press Login.

If you need further assistance creating your JHED password, send an email to jhed@jhu.edu or call 410-516-HELP between the hours of 7:00 a.m. and 9:00 p.m. seven days a week (Eastern Standard Time).

Remember your JHED LID and Password!! This is confidential information. Do not share your Password with anyone.

STOP HERE! WAIT TWO HOURS BEFORE PROCEEDING TO THE NEXT STEP.

Next, activate your JHU email account (JHEM):

Please make sure you have at least **ONE HOUR to complete this process; there are many steps you must complete without interruption or else your email account will not be created.**

You will be asked to complete four items:

- Review the JHU Information Technology Policy and pass a 10-question quiz
- Update your contact information (make sure you read the directions in this section carefully when you get to it)
- Upload a digital photo for your J-Card (Student ID Card)
- Accept terms of service for JHU email (JHEM)

1. Go to my.jhu.edu
2. Click Sign In
3. Enter your JHED ID and Password. Press Login.
4. Click on Review IT@JH Policies. After reading, select Take the Quiz Now!
 - You must successfully pass the quiz in order to proceed any further.
 - If you pass the quiz, Click "Click here to continue. . .".
 - If you do not pass the quiz, take another look at Review IT@JH Policies, and then click on Retake the Test on the top of the Online Quiz Results page.
5. Review your address, phone and parent/guardian information.
 - Note the steps at the bottom of the screen.
 - Update address and phone information (under Personal Info/Summary) and parent/guardian information (under Personal Info/Family Info).
 - After saving, "X" out of ISIS and return to your Students - First Time Logon page and refresh.
 - Click "Information is complete and correct" when you are ready to continue.
6. If "Please Make Your Primary Campus Selection" appears, select "Homewood Campus". Click Submit.
7. Upload your J-Card Photo. This should be a photo of your head/shoulders only – it is your Hopkins ID photo for the next four years!
8. Review and click on "I accept the JHEM Terms of Service".
9. Please read our welcome page and click Continue to return to my.jhu.edu and your "To Do" list.