



# Guest Wireless Access

## *Frequently Asked Questions*

### **What is Guest Wireless Access?**

The JHU Guest Wireless Access service allows users, with or without JHED ID's, to access the Internet on any computer with wireless connectivity during your visit at JHU.


### **Who should use Guest Wireless Access?**

The service is provided for users who do not have a JHU login ID and only need internet browsing. At this time, this is the only wireless service available at MCC. JHU resources will not be available through the guest network. This includes VPN, library database access and other resource only available to JHU faculty, staff and students. JHU faculty, staff and students will be able to wirelessly access JHU resources in the future.

### **How do I use Guest Wireless Access?**

To use Guest Wireless Access, you must first connect to **JHguestnet**, the Guest Wireless Access network. Your computer may automatically detect the network when you boot it up. If it does not, you need to manually search for and select it. The procedures used to search for and connect to a wireless network depend on the model of computer and the installed software.

As an **example**, here are the procedures used to find and connect to a wireless network on some Dell notebooks:

Double-click on the  icon in the lower right side of the screen. The *Dell Wireless WLAN Card Utility* screen will appear.

Next, click on the *Wireless Networks* tab.

If **JHGuestnet** is not in the list of networks, click on the **Add** button to find all wireless networks.

Double-click on **JHGuestnet** in the list of available networks to start the *Wireless Network Wizard*.

Click on the **Connect** button to connect to the Guest Wireless Access network.

Click on **OK** to close the *Dell Wireless WLAN Card Utility*.

Once you are connected to the Guest Wireless Access network, open Internet Explorer. Next, the *Guest Wireless Access Terms and Conditions* page will be displayed. You must read, agree with, and accept all of the terms and conditions listed before using the service. If you agree, click on the **Accept** button. The *Security Alert* window will be displayed. Read the statement and, if you agree with it, click on the **Yes** button. Some may not see this alert. (You must agree if you want to continue.) Once terms are accepted, you will be directed to your browser's home page.



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### **What can I do with Guest Wireless Access?**

The Guest Wireless Access service provides access to the Internet. No direct access to internal JHU resources is supported. The only resources that may be accessed are those which are normally accessed from outside the school with web browsers.

### **What can't I do with Guest Wireless Access?**

You will not be able to print or directly access any other internal JHU resources.

The Guest Wireless Access service is not intended for the transfer of large files. This includes, but is not limited to:

- Music, picture and video files
- Large datasets
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### **What are the risks of using Guest Wireless Access?**

The JHU Guest Wireless Access network provides basic Internet access for guests of JHU. Clients who use the JHU guest wireless network run similar risks as if they used other available wireless networks such as those at Starbucks, hotels and airports. This network is segmented from the other JHU networks and as such, enterprise security services such as managed anti-virus are not provided. We encourage clients who use this network to ensure that their anti-virus software, operating systems, and other software packages are up to date. Clients utilize this network at their own risk.

### **Is Guest Wireless Access supported by JHU IS?**

JHU IS Support is limited to verifying the status of the Guest Wireless Access network (operational or down).